



You will be registered for the MyHSA Patient Portal as a part of your COVID-19 screening. To access MyHSA Patient Portal, all you need is a smartphone or any other internet-enabled device.

How to activate your MyHSA Patient Portal account

1. You will receive an email from MyHSA
2. Confirm your email address (click on the link within the email)
3. Verify your name and date of birth
4. Answer the 'challenge question'. This is the last 4 digits of your phone number
5. Create a username and password for your account

What is MyHSA Patient Portal?

MyHSA is the Cayman Islands Health Services Authority's FREE online patient portal giving you secure access to your health information 24 hours a day, 7 days a week.

With MyHSA, you can:

- Securely access select health information 24/7
- Request appointments with General Practice & Paediatrics
- Direct booking with General Practice
- Access your child's health information (via child proxy)
- Send a message for your doctors
- View general lab & radiology written reports
- View immunisation, allergy & health history
- Refill prescriptions online
- Access from a mobile app or desktop

Download the Patient Portal app for easy access

1. Search for the "HealthLife" app on Google Play or on the App Store
2. Log in using your MyHSA Patient Portal credentials

Getting Your Results

All COVID-19 screening results will be posted to your MyHSA Patient Portal account.

Access your account via the hsa.ky website or download the HealthLife app.

If you do not receive an email invite from MyHSA after completing the screening, please check your spam folder

